

**UMR**

**Student Oriented Learning Centers:  
The Learning Enhancement Across Disciplines (LEAD)  
Program at the University of Missouri-Rolla (UMR)**

[www.campus.UMR.edu/lead](http://www.campus.UMR.edu/lead)

**Ronald Bieniek**

Physics Department, University of Missouri-Rolla  
Director, Learning Enhancement Across Disciplines  
Program

[www.campus.UMR.edu/lead](http://www.campus.UMR.edu/lead)

[bieniek@UMR.edu](mailto:bieniek@UMR.edu)

Teaching and Technology Conference  
St. Louis (UMSL)  
3 November 2006

UNIVERSITY OF  
MISSOURI-ROLLA

## Student Oriented Learning Centers: The Learning Enhancement Across Disciplines (LEAD) Program at the University of Missouri-Rolla (UMR)

- **Abstract**
- We describe a straight-forward method of implementing the Seven Principles of Good Practice in Undergraduate Education and empowering students through the formation of faculty-based learning centers for their courses by having office-hours in an open-environment. In effect, these form informal student learning communities designed to increase understanding of content, improve skills, and validate mastery. Over fifty faculty in twelve departments at the University of Missouri-Rolla, the state's premier technological research university, offer collaborative learning centers for twenty-eight courses from Spanish and Engineering Physics to Thermodynamics and Chemical Engineering Fluid Flow (see [www.campus.umar.edu/lead/assist](http://www.campus.umar.edu/lead/assist)). Data indicates that typically 35-45 percent of the students in courses with learning centers attend the learning centers regularly for about 3 hours per week per course and that these students do significantly better in courses.

## The Seven Principles are promoted by a symbiotic relationship between the divisions of:

- **Provost:** Learning Enhancement Across Disciplines (LEAD) Program

<http://campus.UMR.edu/lead>

Course-based Learning Centers in academic departments

Free scheduled tutoring in Student Learning Center

Faculty development and dialog on engaged student learning

- **Student Affairs:** Academic Support Programs (ASP)

<http://campus.UMR.edu/learn>

Academic and Learning Resources

Disability support services

Testing center

Residential Learning Centers (course review materials)

## **Seven Principles for Good Practice in Undergraduate Education – at UM-Rolla**

[www.campus.UMR.edu/lead/7principles/SevenPrinciplesUMR.htm](http://www.campus.UMR.edu/lead/7principles/SevenPrinciplesUMR.htm)

- » Encourage student-faculty contact
- » Encourage cooperation among students
- » Encourage active learning
- » Give prompt, frequent, informative feedback
- » Emphasize time on task
- » Communicate high expectations
- » Respect & encompass diverse talents & learning styles

# Learning Enhancement Across Disciplines (LEAD) Program

**LEAD** provides learning assistance to students for their success & retention

- LEAD employs 30-35 accomplished undergraduate Peer Learning Assistants (PLAs) who undergo extensive training
- **Over 50 UMR faculty participate** regularly each week in LEAD Learning Centers
- Implements the “Seven Principles of Good Practice in Undergraduate Education”
- **Stresses student-centered learning, mastery of material, student responsibility and teamwork**



# Learning Enhancement Across Disciplines (LEAD) Program

## LEAD Program Components

### 1. LEAD Tutoring

- » provided in 25 foundational courses
- » done by trained undergrad PLAs
- » ~175 student clients per week



### 2. LEAD Learning Centers

- » Collaborative learning with LEAD faculty on duty using modified Socratic techniques
  - » From *Spanish I* and *College Algebra* to *Fluid Mechanics* and *Intro Quantum Chem*
  - » Approximately 40% of students in a course attend its learning center for ~3 hrs/wk
- ~700 students/week vote with their feet to find success through Learning Centers





## LEAD Learning Center (LC) Characteristics

- Operate during fixed hours each week
- Staffed by
  - » discipline-based faculty as office hours in an open environment
  - » accomplished, trained undergraduate peer instructors
- Facilitate and project learning-centered education
  - » more student-oriented, less teacher-centered
- Learning Centers directly promote ALL the
  - » *Seven Principles for Good Practice in Undergraduate Education*

## The Beginnings

- The **Physics Learning Center** was established in 1997 for the course Engineering Physics I



([www.campus.umn.edu/lead/lc/physics](http://www.campus.umn.edu/lead/lc/physics))



## The Physics Learning Center (PLC) – the Prototype LC

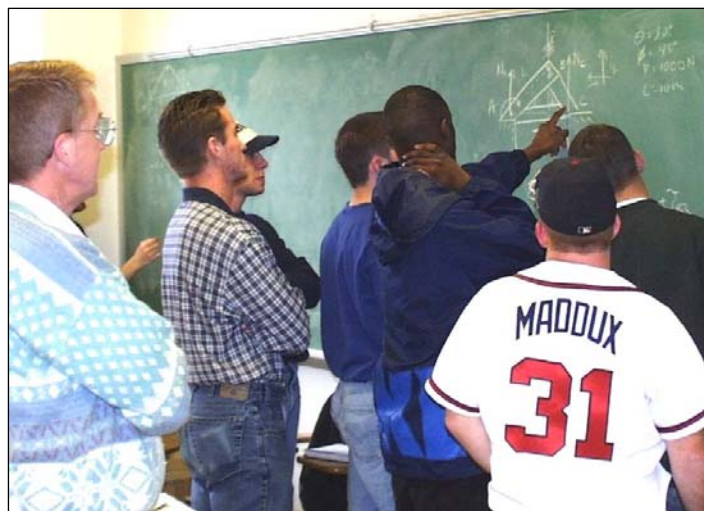
[www.campus.umar.edu/lead/lc/physics](http://www.campus.umar.edu/lead/lc/physics)

for calculus-based *Engineering Physics I & II* (650 students/sem)  
& algebra-based *College Physics I or II* (25 students/semester)

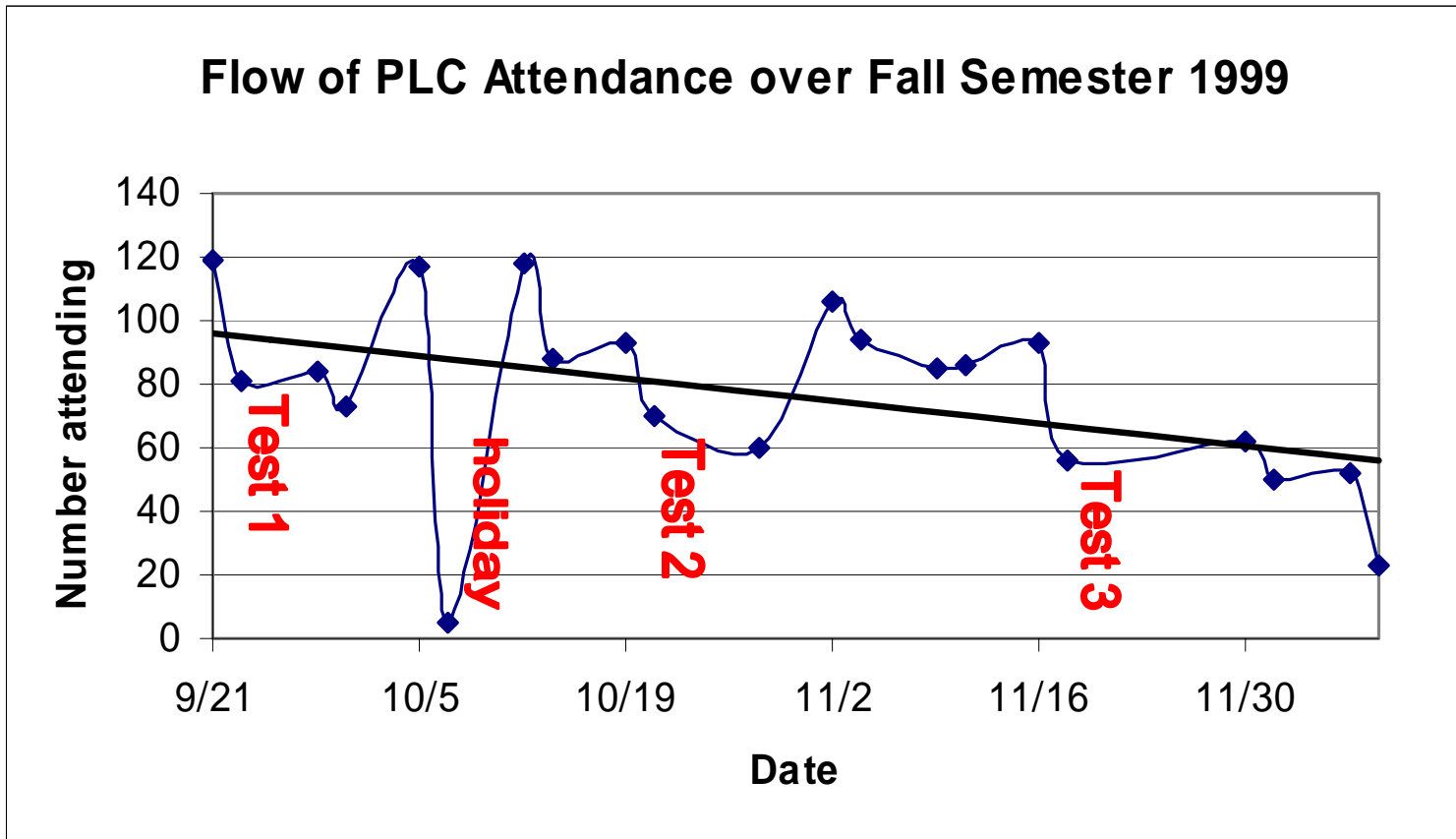


**Typical Physics Learning Center Instructors**

# Unposed photos of Cooperative Learning and Social Dynamics in the intro Physics, Math, Chemistry Learning Centers



**~40% of Students Voluntarily Used  
the Physics Learning Center (Engr Phys I)  
(note DIP just before tests)**





# Impact of Physics Learning Center on Student Performance

**Engineering Physics I** for Fall 1999 (242 students)\*\*

% Attending PLC: 40% course GPA 2.9

% Non-attending PLC: 60% course GPA 2.3

**increase of GPA**

**0.6 out of 4.0**

**Engineering Physics II** for Fall 2005 (54 students in 2 rec secs)

% Attending PLC: 30% course GPA 3.2

% Non-attending PLC: 70% course GPA 2.3

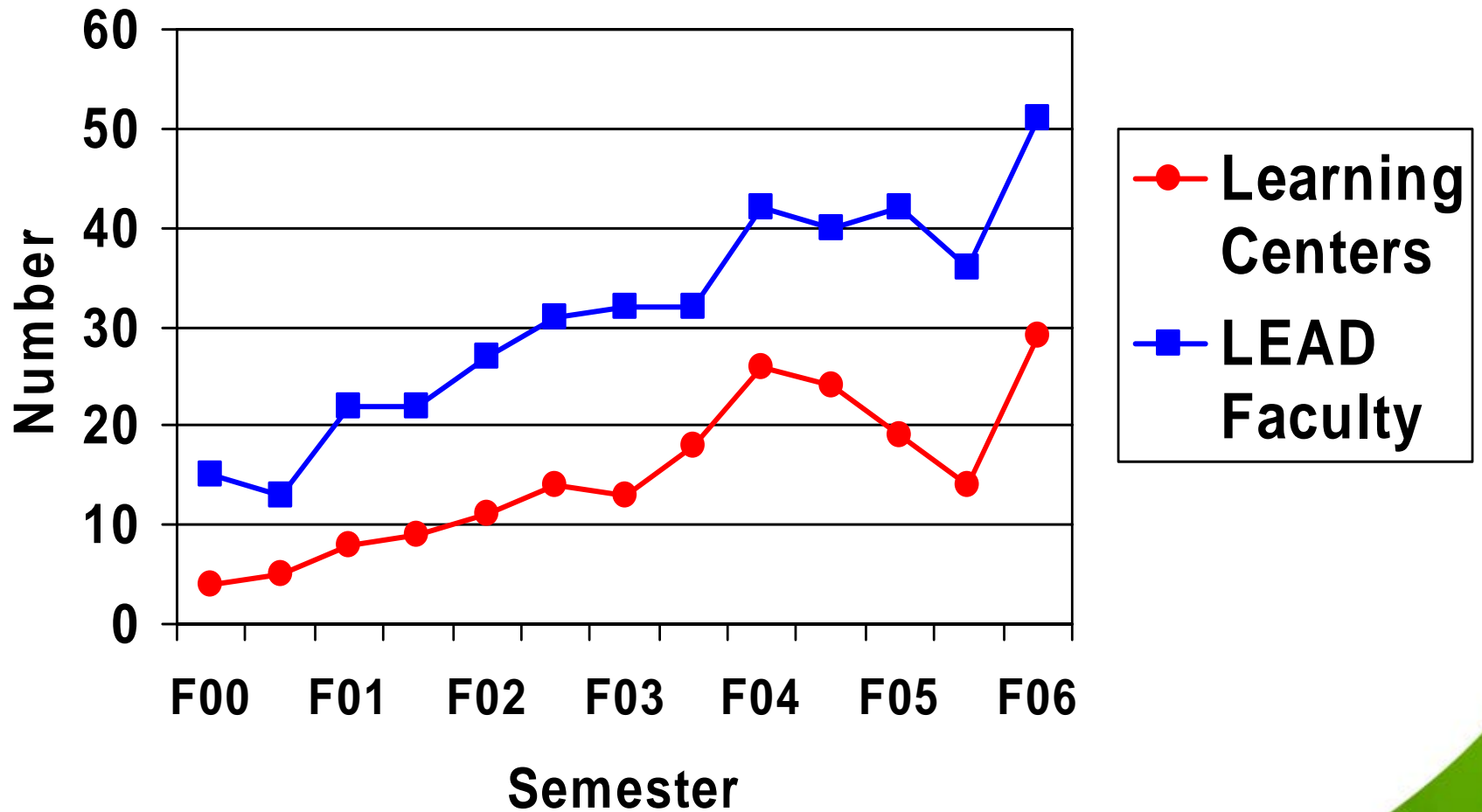
**increase of GPA**

**0.9 out of 4.0**

\*\*In Fall 1999, the students in Engr Phys I who regularly attended the Physics Learning Center had the same average performance expectation (ACT+high school rank) percentile as those who were non-attending ( $82 \pm 1$  %).

Data compiled by R. Bieniek & A. Pringle, UMR Physics

# LEAD Learning Centers and LEAD Faculty Associates

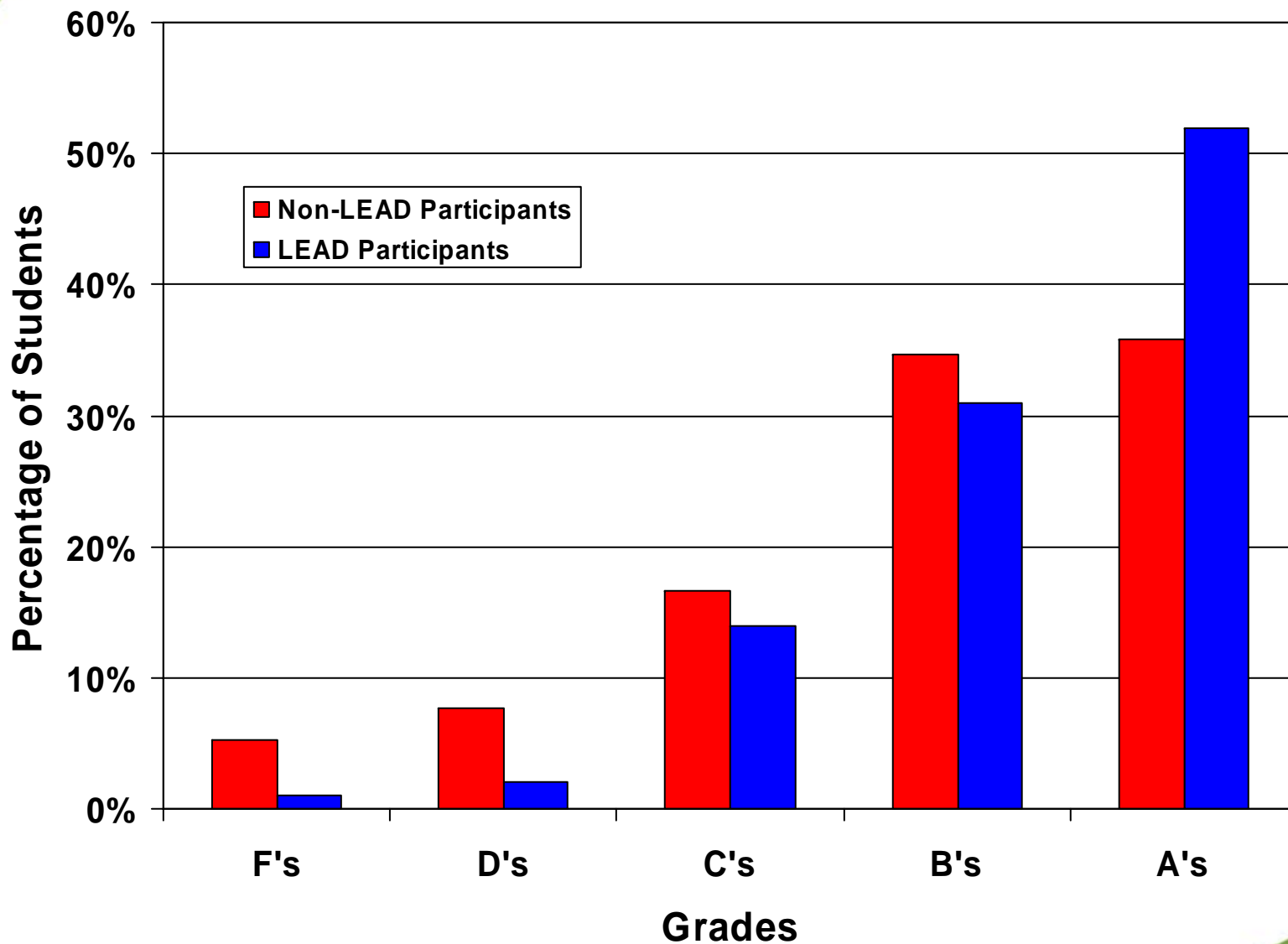




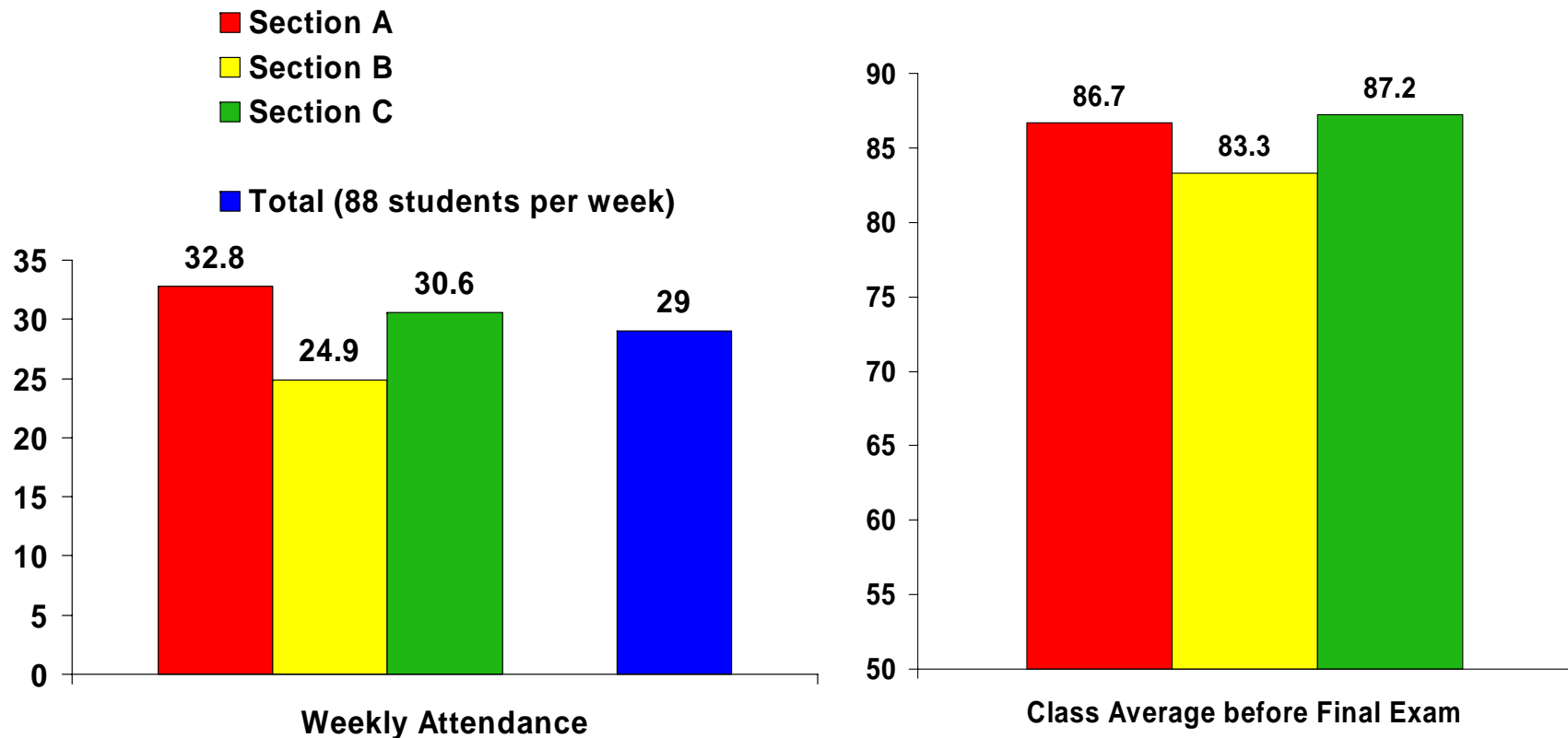
## Current LEAD Learning Centers (Fall 2006)

<b>General Chem I</b>	<b>Data Structures I</b>	<b>Elementary Fluid Mech</b>
<b>Intro Quantum Chem</b>	<b>Discrete Math (Comp Sci)</b>	<b>Water Resource Engr</b>
<b>Engr Phys I</b>	<b>College Algebra</b>	<b>Linear Systems Mech Engr</b>
<b>Engr Phys II</b>	<b>Calculus I with Analyt Geo</b>	<b>Thermal Analysis (Mech E)</b>
<b>College Physics I</b>	<b>Calculus II with Analyt Geo</b>	<b>Thermodynamics (Mech E)</b>
<b>Chem E Materials Balances</b>	<b>Calculus I for Engineers</b>	<b>Dyanmics (Mech E)</b>
<b>Chem E Fluid Flow</b>	<b>Calculus II for Engineers</b>	<b>Machine Dynamics (ME)</b>
<b>Elec Engr Circuits I</b>	<b>Engr Mechanics-Statics</b>	<b>Elementary Spanish I</b>
<b>Digital Systems Design</b>	<b>Mechanics of Materials</b>	<b>Spanish Reading &amp; Comp</b>
<b>Intro Data Struct &amp; Apps</b>	<b>Engineering Dynamics</b>	

**Grades in General Chemistry for Fall 2005  
(compiled by K. Woelk, UMR Chemistry)**

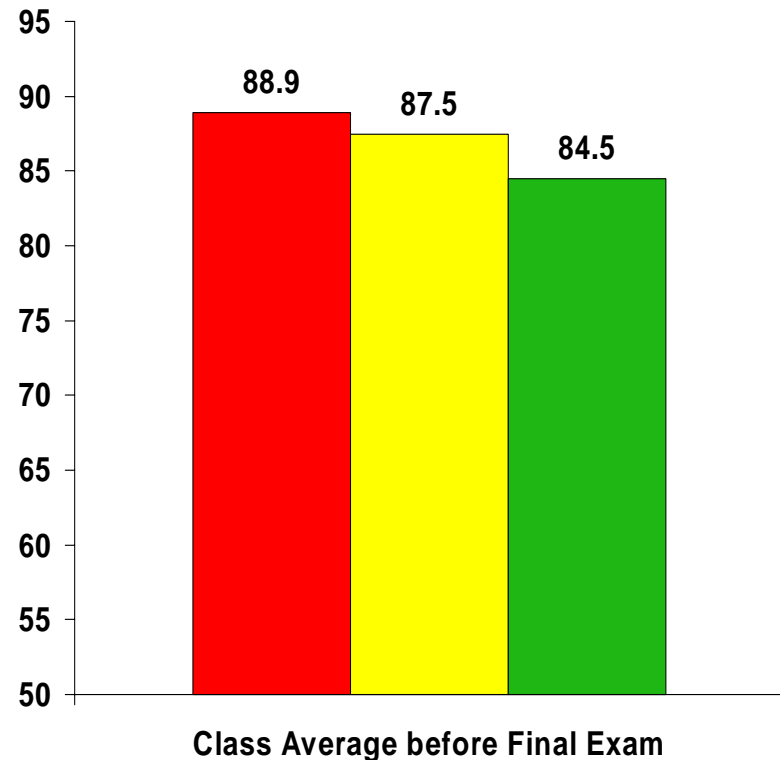
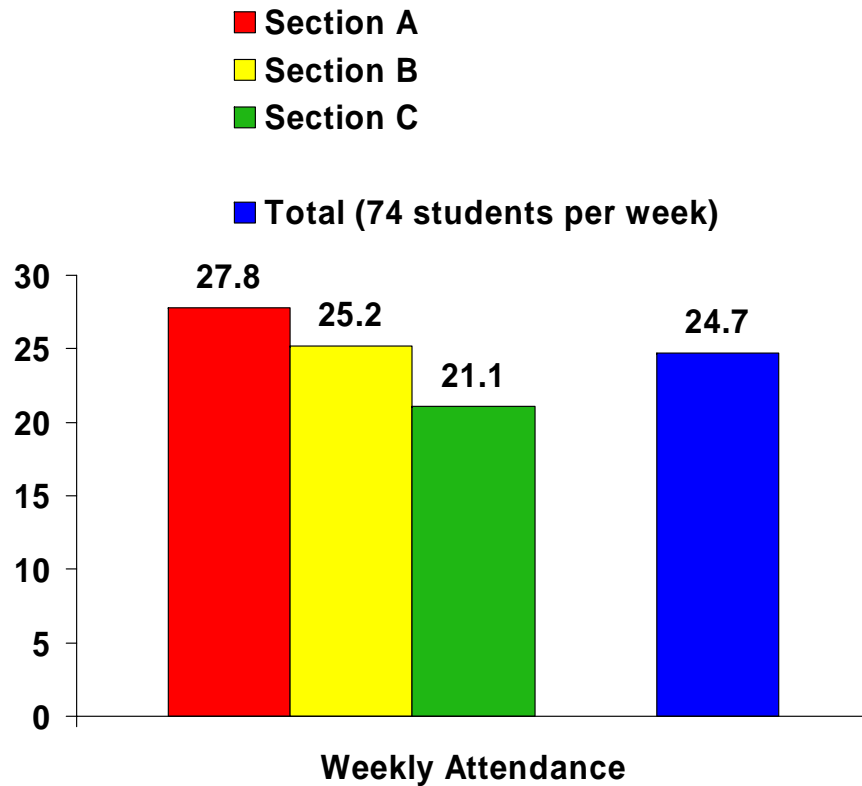


# Calculus I for Engineers: Weekly Average LC Attendance (%) Fall 2005



Data compiled by M. Bohner and E. Akin, UMR Math

# Calculus I for Engineers: Weekly Average LC Attendance (%) Spring 2006



Data compiled by M. Bohner and E. Akin, UMR Math

# Learning Enhancement Across Disciplines (LEAD) Program

## Growth of LEAD Tutoring

Academic Year	<u>2002-03</u>	<u>2005-06</u>	<u>Increase</u> <u>over 3 years</u>
# Client-hours	1384	1943	<b>40 %</b>

## Growth of LEAD Learning Centers

	<u>Fall 2001</u>	<u>Fall 2006</u>	<u>over 5 years</u>
# Learning Centers	8	<b>29</b>	<b>260 %</b>
# Departments	5	<b>12</b>	<b>140 %</b>
# LEAD Faculty	22	<b>51</b>	<b>130 %</b>

***Data indicates that students who regularly attend Learning Centers do better in course grades***



## To have a successful Learning Center, faculty should:

- implement a course structure that provides frequent, prompt and *accurately* informative evaluations of students' level of mastery
- act as non-hovering guides who restrain themselves from becoming tutors or overly attentive adjusters
- promote and orchestrate an atmosphere of cooperative engagement and teamwork
- offer concentrated LC hours convenient for many students & stay during “duty” time – even if only a few students are there.

## Establishing cooperative faculty-based Learning Centers in technical courses

- **Summary:**

- » Collaboration with individual faculty assists in the cultural change as UMR strives to move toward a learning-centered approach vs. teaching-centered approach to academic assistance.
- » Faculty generally need to be “cultivated” through personal contact to establish learning centers because quality of educational impact is too often only a small component of departmental reward structures. Those faculty can then act successful exemplars, and promote by example within departments.
- » Take advantage of the desire of individual faculty and departments to appear to be players in improving educational impact and retention.
- » Communication is critical, determining common goals and respecting differences in approach are necessary through continued dialog.
- » Pooled resources often are more effective than if those resources were to serve students as stand alone funds.

## QUESTIONS??

### Ronald Bieniek

Physics Department, University of Missouri-Rolla

[bieniek@umr.edu](mailto:bieniek@umr.edu)

Director, Learning Enhancement Across Disciplines Program

[www.campus.umr.edu/lead](http://www.campus.umr.edu/lead)

and of New Faculty Programs

[www.campus.umr.edu/newfac](http://www.campus.umr.edu/newfac)

This talk is now posted at:

[www.campus.umr.edu/physics/depart/profs/bieniek/files/TeachTechNov2006.ppt](http://www.campus.umr.edu/physics/depart/profs/bieniek/files/TeachTechNov2006.ppt)